



From Performance to  
Dependability Benchmarking:

# A Mandatory Path

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# Who am I?

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- Marco Vieira
- Assistant Professor – University of Coimbra
- Adjunct Associate Teaching Professor – CMU
  
- Expert on experimental dependability evaluation and benchmarking
- Participated in many EU research projects
  - Lot work on dependability benchmarking

# University of Coimbra

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- **Oldest University in Portugal**
  - One of the oldest in the world
  - 800 years of history and tradition
- **Internationally ranked as the best University in Portugal**
- **Software and systems Engineering Research Group**
  - Long tradition on experimental dependability assessment



# I'm here to challenge you!!!

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- Is computer benchmarking only about performance?
  - **NO!!!**
- e.g. nowadays most systems need to guarantee high availability and reliability
  - It is mandatory to shift the focus from measuring performance to the **measurement of both performance and dependability attributes**
- Don't computers fail?
  - What is the impact of failures into the system?

# Why do computers fail?



# Too many reasons...

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- Hardware problems



# Too many reasons...

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- Environment problems



# Too many reasons...

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- Bad configuration



# Too many reasons...

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- Misuse



# Too many reasons...

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- Not proven design



# But most of the times it is due to...

- Software problems

```
A problem has been detected and windows has been shut down to prevent damage
to your computer.

DRIVER_IRQL_NOT_LESS_OR_EQUAL

if this is the first time you've seen this stop error screen,
restart your computer. If this screen appears again, follow
these steps:

check to make sure any new hardware or software is properly installed.
If this is a new installation, ask your hardware or software manufacturer
for any windows updates you might need.

if problems continue, disable or remove any newly installed hardware
or software. Disable BIOS memory options such as caching or shadowing.
If you need to use Safe Mode to remove or disable components, restart
your computer, press F8 to select Advanced startup options, and then
select safe Mode.

Technical information:

*** STOP: 0x000000d1 (0x00000000,0x00000002,0x00000000,0xFCBAC2A4)

*** CRASHDD.SYS - Address FCBAC2A4 base at FCBAC000, datestamp 36bb6f3c

Beginning dump of physical memory
Dumping physical memory to disk: 100
Physical memory dump complete.
contact your system administrator or technical support group for further
assistance.
```

# Now seriously...

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- AT&T
  - 9 hrs crash (long distance calls)
- AOL
  - 6 million users affected
- AMAZON.COM
  - 12 hrs Crash
- ...

<http://www5.in.tum.de/~huckle/bugse.html>

# Are users asking for dependability?

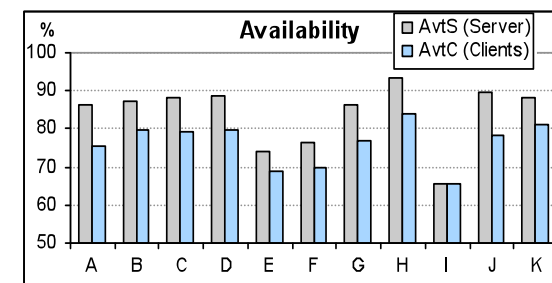
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- e.g., very common to find CFP asking for systems with a given level of availability
  - Data center for PT
- e.g., EU is putting huge money of dependability benchmarking research
  - Large scale, dynamic, complex, service-based systems

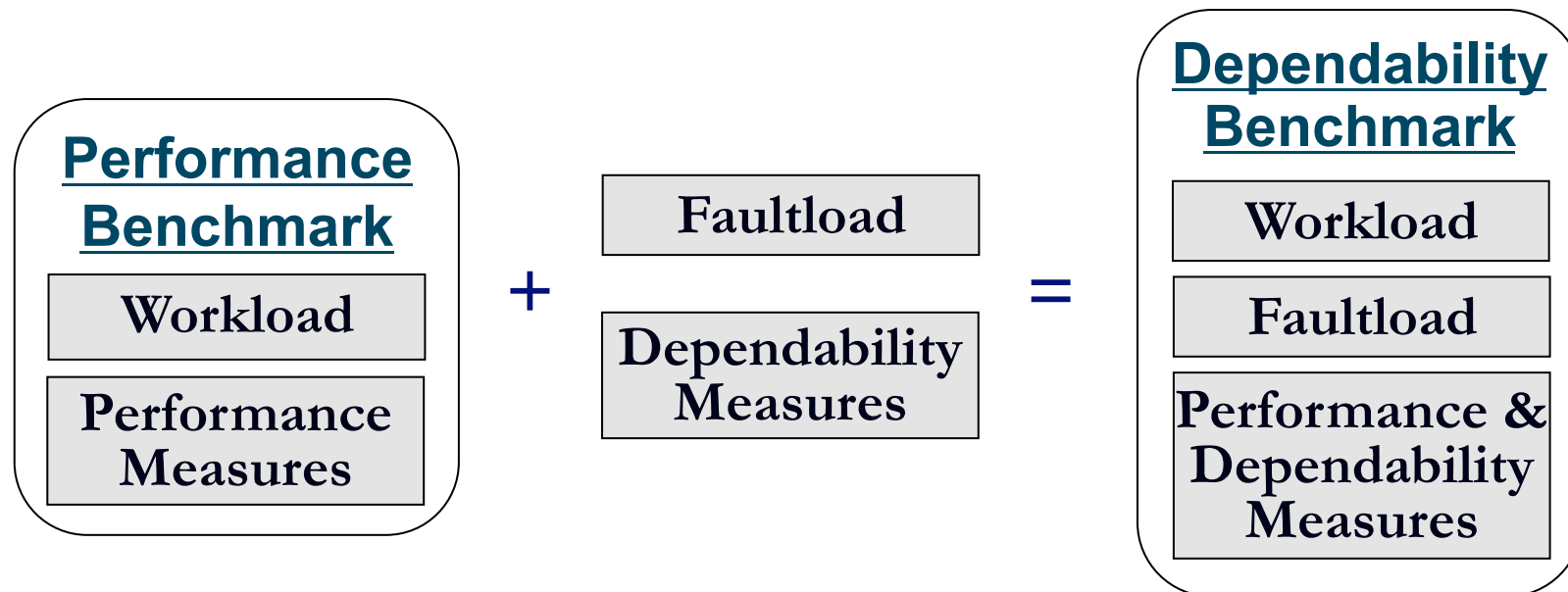
# Dependability benchmarking

Procedures to measure both the dependability and performance of systems or components

- Compare systems or components from a dependability point-of-view:
  - Availability
  - Reliability
  - Safety
  - Confidentiality
  - Integrity
  - Maintainability



# Components of a dependability benchmark



- Procedure and rules
- Experimental setup

# Work on dependability benchmarking... (1)

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- **Special Interest Group on Dependability Benchmarking (SIGDeB)**
  - Created by the International Federation for Information Processing (IFIP) Working Group 10.4 in 1999
  - Promote the research, practice, and adoption of benchmarks for computer systems dependability

# Work on dependability benchmarking... (2)

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- **Assessing, Measuring and Benchmarking Resilience (AMBER)**
  - Coordination Action supported by the European Commission in the 7th Framework Programme
  - Coordinating and advancing research in resilience measurement and benchmarking
  - Define what should be funded by the EU concerning research on resilience benchmarking
  - **Jan 2008 – Dec 2009**
  - **Grant: € 1.05 M**

# Work on dependability benchmarking... (3)

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## ■ The DBench Project

- Funded by the European Commission, under the Information Society Technologies Programme (IST), FP5
- Devise benchmarks to evaluate and compare the dependability of COTS and COTS-based systems
  - General purpose operating systems
  - Real time kernels for onboard space systems
  - Engine control applications for automotive systems
  - On-line transaction processing systems
  - Web-servers
- Jan 2002 – Mar 2004
- € 1.5 M

# Work on dependability benchmarking... (4)

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## ■ Berkeley University

- Benchmarking the dependability of human-assisted recovery processes

## ■ Sun Microsystems

- Extremely active on dependability benchmarking!!!
- High-level framework specifically dedicated to availability benchmarking of computer systems
- Within this framework, two specific benchmarks have already been developed
  - System's robustness (degree of protection against outage events) in handling maintenance events
  - System recovery in a non-clustered standalone system

# Work on dependability benchmarking... (5)

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- **IBM Autonomic Computing Initiative**
  - Quantify a system's level of autonomic capability
    - Defined as the capacity of the system to react autonomously to problems and changes in the environment
  - The goal is to produce a suite of benchmarks covering the four autonomic capabilities
    - Self-configuration, self-healing, self-optimization, and self-protection
  - "Quantitative measurement of the autonomic capabilities of computing systems", IBM, United States Patent 7539904, May 2009.
    - Based on the work from DBench

# Work on dependability benchmarking... (6)

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- Intel Corporation

- Focused on benchmarking semiconductor technology
- E.g. impact of semiconductor technology scaling on neutron induced SER (soft error rate)

# Approach to dependability benchmarking...

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- Adding dependability metrics to performance benchmarks
- Define metric of interest
  - Focus on availability
- Investigate common failures
  - Based on real world scenarios
- Build on top of existing benchmarks
  - Did it using TPC-C
  - Can be applied to any benchmark
  - Similar to TPC-Energy model...

# Benchmark example: DBench-OLTP

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- Compare db-centric transactional systems
- Builds on top of TPC-C
  - (Customized) TPC-C workload
- Structured in Clauses:
  - Clause 1 – Preamble
  - Clause 2 – Benchmark Setup
  - Clause 3 – Benchmarking Procedure
  - Clause 4 – Measures
  - Clause 5 – Faultload
  - Clause 6 – Full Disclosure Report

# Clause 4 – Measures (1)

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- **Baseline performance measures:**
  - tpmC
    - Number of transactions executed per minute
  - \$/tpmC
    - Price per transaction
- **Performance measures in the presence of the faultload:**
  - Tf
    - Number of transactions executed per minute in the presence of the faultload
  - \$/Tf
    - Price-per-transaction in the presence of faults

# Clause 4 – Measures (2)

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- **Dependability measures:**
  - Ne
    - Number of data errors detected
  - AvtS
    - Availability from the SUB point-of-view
  - AvtC
    - Availability from the end-users (terminals) point-of-view
- **Availability:**
  - During the benchmark execution
  - System is available when it is able to provide the service defined by the TPC-C transactions

# Clause 5 – Faultload

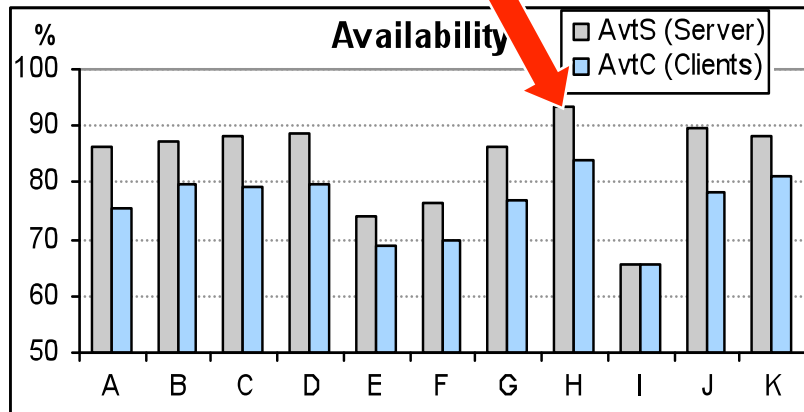
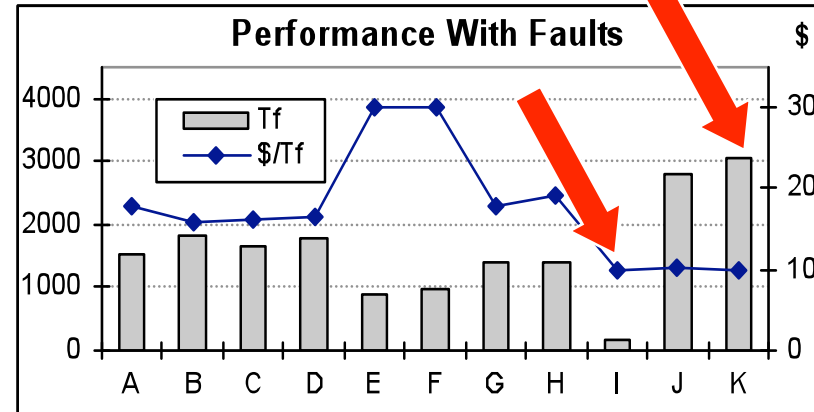
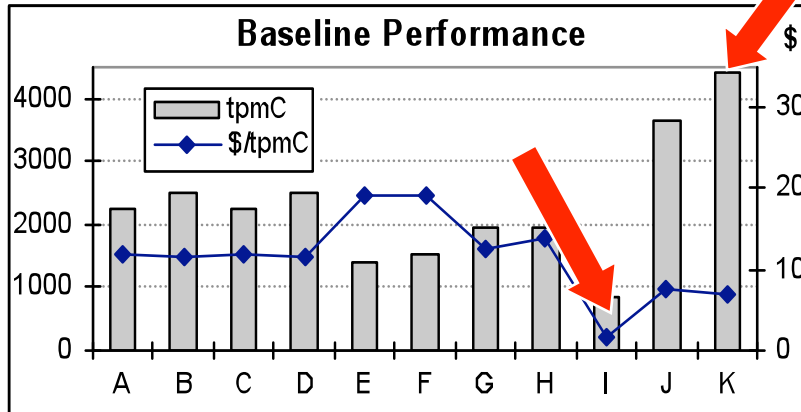
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- Three different faultloads can be considered
- Operator faults
  - Emulate database administrator mistakes
- Software faults
  - Emulate software bugs in the operating system
- High-level Hardware failures
  - Emulates hardware component failures, such as:
    - Power failures
    - Disk failures
    - Corruption of storage media

# Benchmarking example

System	Hardware	Operating System	DBMS	DBMS Config.
<b>A</b>	<ul style="list-style-type: none"> <li>• <i>Processor:</i> Intel Pentium III 800 MHz</li> <li>• <i>Memory:</i> 256MB</li> <li>• <i>Hard Disks:</i> Four 20GB/7200 rpm</li> <li>• <i>Network:</i> Fast Ethernet</li> </ul>	Win2k Prof . SP 3	DB-1	Conf. A
<b>B</b>		Win2k Prof . SP 3	DB-2	Conf. A
<b>C</b>		WinXp Prof. SP 1	DB-1	Conf. A
<b>D</b>		WinXp Prof. SP 1	DB-2	Conf. A
<b>E</b>		Win2k Prof . SP 3	DB-1	Conf. B
<b>F</b>		Win2k Prof . SP 3	DB-2	Conf. B
<b>G</b>		SuSE Linux 7.3	DB-1	Conf. A
<b>H</b>		SuSE Linux 7.3	DB-2	Conf. A
<b>I</b>	<ul style="list-style-type: none"> <li>• <i>Processor:</i> Intel Pentium IV 2 GHz</li> <li>• <i>Memory:</i> 512MB</li> <li>• <i>Hard Disks:</i> Four 20GB / 7200 rpm</li> <li>• <i>Network:</i> Fast Ethernet</li> </ul>	Win2k Prof . SP 3	DB-1	Conf. A
<b>J</b>		Win2k Prof . SP 3	DB-2	Conf. A

# DBench-OLTP Results summary



- Performance
- Availability
- Price

Vieira, M., Madeira, H.: A Dependability Benchmark for OLTP Application Environments, 29th Intl Conference on Very Large Data Bases, VLDB 2003, 2003

# Conclusions

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- Several works on dependability benchmarking have been conducted in the past
  - At both academia and industry
- No work has yet achieved the status of a real benchmark
  - Endorsed by a standardization body or corporation

Dependability benchmarking seems to be a mandatory path!!!

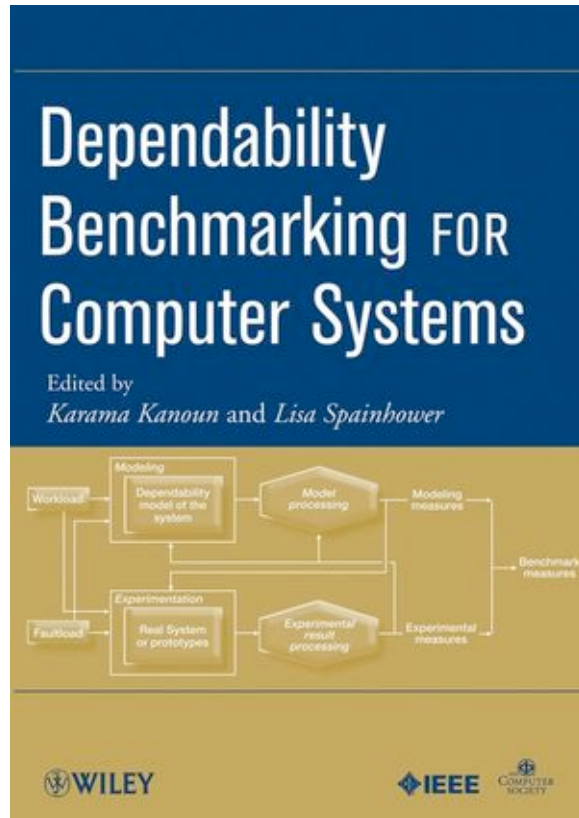
- Isn't it time for TPC to start paying attention to it? 😊

# The future...

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- **Investigate:**
  - Including (optional) dependability metrics in performance benchmarks
  - Application across different domains/benchmarks
  - TPC-Energy model?
- **Continue working on this topic**
  - More detailed proposal in April?
- **Join TPC as a non-profit organization**

# Bibliography



Dependability Benchmarking for  
Computer Systems  
Karama Kanoun, Lisa Spainhower (Eds)  
ISBN: 978-0-470-23055-8  
Wiley-IEEE Computer Society Press  
August 2008

# Questions & Comments

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